

## **Quality-, Environmental- and Energy-Management**

### **Policy statement of the corporate management**

As a manufacturing company, we are explicitly committed to a systematic quality, environmental and energy management. We are also committed to the consideration and fulfilment of customer demands and to complying with legal requirements and having an open information policy. We realise that we have a special responsibility for quality, towards the environment, how we use energy resources and the safety of our staff. We have a clear corporate policy concerning each and every employee in our company, which is firmly anchored in our management system.

Our aim is to continuously improve the competitiveness of our company. This involves a reduction in cost without reducing the quality of the product or any safety factors while still taking into account the objectives concerning quality, the environment and energy resources, as well as avoiding or reducing the environmental impact as efficiently as possible, and at the same time improving the energy related performance.

Our aim is to be a reliable and flexible partner for our customers and business partners in consultation involving product realization and the use of our products. All suggestions and comments from our customers and business partners are integrated into the continuous improvement of all quality and environmental aspects. The purchase of energy-efficient products and services has improved the energy performance. We achieve a carbon-neutral production in terms of the EU target.

It is the duty of every member of our staff to ensure the quality of our products while preserving the environment, as well as using energy saving methods. Our aim is to produce defect-free products with environmentally compatible processes. Therefore, avoiding defects has priority over failure detection.

The employees are systematically trained to receive the necessary knowledge and requirements in these areas, as well as in quality, environmental and energy awareness.

### **The scope of our quality environmental and energy management**

To achieve and continuously improve the defined objectives, we have implemented a comprehensive quality and environmental and energy management system. It fulfils the requirements of regulations IATF 16949, DIN EN ISO 14001, DIN EN ISO 50001 and customer-specific demands.

The documentation of our quality and our environmental and energy management is the mandatory working basis for all executive personnel and each employee of the company. This applies for the development and manufacture of cold-heading steel and other high-strength wire products, which we supply in rings, coils and rods and on high-heads in our plants in Altena and Iserlohn. Furthermore, this documentation should provide our customers, business partners and external sources with an overview of the interactions of our integrated management system.

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